

# See who changed what, when, where, and for whom.

We turn administrative and application activity into role-scoped histories that support review, investigation, service ownership, and responsible delegation.

The screenshot displays the GoOfficePH Auditability interface. A modal window titled "ONLINE REPORT Audit explorer" is open, providing a summary of audit data. The modal includes a sidebar with navigation links: CONSOLE, Personal, My Organization, Reseller, Platform Operations, PERSONAL, MY ORGANIZATION, RESELLER, PLATFORM OPERATIONS, Overview, Tenants, Work queues, Commercial and entitlements, Staff and access, Reports and audit, and Selected tenant. The main content area of the modal shows a table of audit data with columns for SCOPE, PERIOD, SOURCE, and RETENTION. Below the table is a section titled "At a glance" with a bar chart showing the relative scale of summary measures. The chart shows 15 tenants, 38 users, 0 open support requests, and 1 audit event. A "Highlights" section lists key findings, and a "Recent detail" section shows a tenant application approved on July 11, 2026, at 10:00 AM. The modal also includes buttons for "Open full report center" and "Close".

| SCOPE                      | PERIOD                                | SOURCE                                            | RETENTION                                    |
|----------------------------|---------------------------------------|---------------------------------------------------|----------------------------------------------|
| GoOfficePH platform        | Current state and the last 30 days    | Audit, activity, and diagnostic events            | Audit retention by plan and platform policy. |
| Tenants<br>15<br>12 active | Users<br>38<br>Across visible tenants | Open support<br>0<br>Requests awaiting resolution | Audit events<br>1<br>Visible recent activity |

**At a glance**  
Relative scale of the current summary measures.

| Measure      | Value |
|--------------|-------|
| Tenants      | 15    |
| Users        | 38    |
| Open support | 0     |
| Audit events | 1     |

**Highlights**

- Tenants: 15.
- The report is populated from current state and retained activity records.
- Audit retention by plan and platform policy.

**Recent detail**

**Tenant application approved.**  
Tenant  
Jul 11, 2026, 10:00 AM

[Open full report center](#) [Close](#)

## Auditability

Review who acted, what changed, where it happened, and which organization was affected.

# We turn administrative and application activity into role-scoped histories that support review, investigation, service ownership, and responsible delegation.

## Follow the actor

Review the signed-in person, role, source, tenant, domain, and device context where available.

## Understand the change

Keep the action, target, outcome, before-and-after context, and related record together.

## Review at the right level

Give users personal history, tenants organization history, resellers commercial history, and staff platform-wide views.

**The application experience and the controls around it operate as one GoOfficePH service.**



# Follow the task from entry to outcome.

# Make the experience simple without hiding operational depth.

---

## OPERATING AREAS

### Account and access events

Sign-in, recovery, role, membership, session, and security-setting changes.

---

## OPERATING AREAS

### Administrative events

User lifecycle, domain, storage, service, policy, support, import, and staff-access actions.

---

## OPERATING AREAS

### Application events

Meaningful Mail, Suite, Chat/Meet, Calendar, Contacts, Work Boards, Whiteboard, and Wallet actions.

---

## OPERATING AREAS

### Review tools

Search, saved filters, event detail, anomaly cues, retention, and professionally formatted exports.

# Auditability features - 1 of 2

Technical readers can scan the implemented capability. Everyone else can read what that capability changes in everyday work.

| TECHNICAL CAPABILITY                                                                       | WHAT IT MEANS FOR YOU                                                       |
|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <b>EVENTS</b>                                                                              |                                                                             |
| <b>Authentication and session events</b>                                                   | Review sign-in, sign-out, recovery, and session activity.                   |
| <b>User and membership lifecycle events</b>                                                | See invitations, acceptance, rejection, placement, suspension, and removal. |
| <b>Role and permission changes</b>                                                         | Know when authority was granted, changed, or removed.                       |
| <b>Tenant and domain changes</b>                                                           | Track organization ownership, readiness, and configuration actions.         |
| <b>Service, entitlement, storage, and credit changes</b>                                   | Connect access or capacity changes to an actor and reason.                  |
| <b>Mail policy, sending, queue, and protection events</b>                                  | Investigate why mail was allowed, delayed, restricted, or quarantined.      |
| <b>Suite file, sharing, version, restore, and editor events</b>                            | Review meaningful content and collaboration actions.                        |
| <b>Chat/Meet room, guest, media, recording, and transcript events</b>                      | Understand who joined and which controlled meeting actions occurred.        |
| <b>Calendar, Contacts, Work Boards, Whiteboard, Wallet, and Connected Workspace events</b> | Include the wider application family in the activity record.                |

Customer-facing capability register for the current GoOfficePH production experience. Availability can depend on role, organization policy, subscription, device, and deployment configuration.

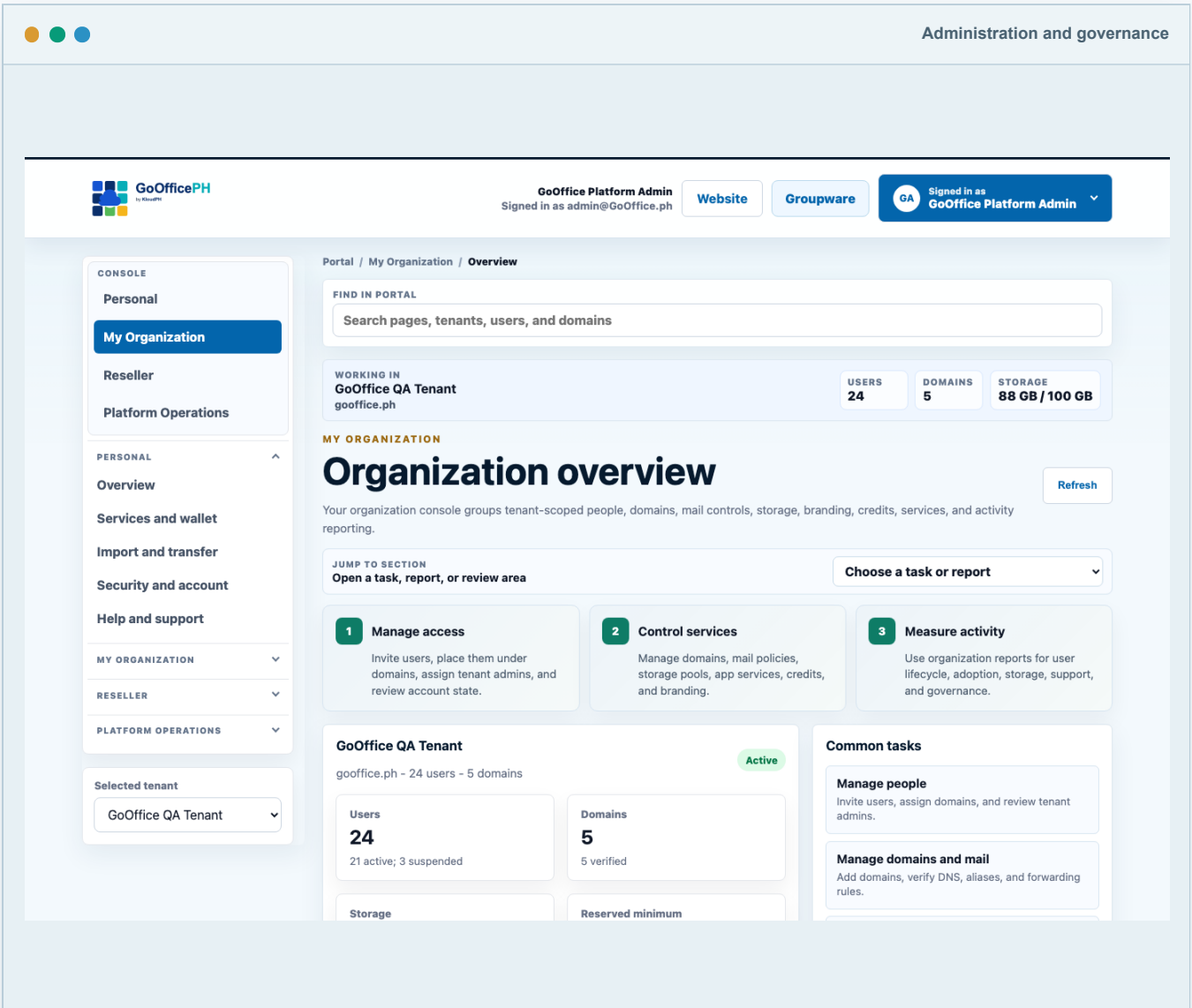
# Auditability features - 2 of 2

Technical readers can scan the implemented capability. Everyone else can read what that capability changes in everyday work.

| TECHNICAL CAPABILITY                                             | WHAT IT MEANS FOR YOU                                                    |
|------------------------------------------------------------------|--------------------------------------------------------------------------|
| <b>CONTEXT</b>                                                   |                                                                          |
| <b>Actor, role, target, action, result, and timestamp</b>        | Answer the basic questions around every recorded change.                 |
| <b>Tenant, domain, source app, session, and device context</b>   | Understand where the action occurred and which organization it affected. |
| <b>Before-and-after or related-record detail</b>                 | Review the substance of a change instead of only its event name.         |
| <b>EXPLORE</b>                                                   |                                                                          |
| <b>Search and filters</b>                                        | Find relevant events without exporting the entire history.               |
| <b>Saved views and date ranges</b>                               | Return to recurring audit questions quickly.                             |
| <b>Drill-down event detail</b>                                   | Move from a summary to the underlying evidence.                          |
| <b>SCOPES</b>                                                    |                                                                          |
| <b>Personal, organization, reseller, and platform visibility</b> | Show the right history without exposing unrelated accounts.              |
| <b>RETENTION</b>                                                 |                                                                          |
| <b>Plan and platform retention policy</b>                        | Know how long audit evidence remains available.                          |
| <b>EXPORT</b>                                                    |                                                                          |
| <b>PDF, OpenDocument, and CSV output</b>                         | Share a professional report or continue analysis in a standard format.   |
| <b>ALERTS</b>                                                    |                                                                          |
| <b>Anomaly and high-risk event cues</b>                          | Bring unusual activity to attention before routine records.              |

Customer-facing capability register for the current GoOfficePH production experience. Availability can depend on role, organization policy, subscription, device, and deployment configuration.

# The product remains manageable after adoption.



## Role-aware administration

People, services, policy, and evidence remain connected to the application.

|                                                                            |                                                               |                                                                 |                                                            |
|----------------------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------|
| <b>Administration</b><br>Users, roles, services, policy, and configuration | <b>Security</b><br>Identity, access, protection, and response | <b>Audit</b><br>Actor, action, target, tenant, result, and time | <b>Reports</b><br>Online analysis and professional exports |
|----------------------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------|

# Introduce the capability around a real outcome.

## Confirm the audience

Identify the users, tenant, domains, roles, and external participants involved.

## Set policy and access

Apply the organization's service, security, sharing, storage, and retention requirements.

## Move a real workflow

Use representative content and measure whether the new path improves clarity and follow-through.

## Review and expand

Use activity, support, audit, and report data before increasing the rollout.

**Platform capability available to the roles and plans authorized for its scope.**

# Open the current product page, production catalog, and release history.

- 1**    **Auditability product page**  
Benefits, workflow, current screenshots, related applications, and customer-facing capabilities.  
<https://www.gooffice.ph/platform/auditability/>

---

- 2**    **GoOfficePH production catalog**  
Current published application versions, descriptions, and launch paths.  
<https://www.gooffice.ph/groupware/>

---

- 3**    **GoOfficePH platform capabilities**  
Identity, administration, security, audit, reports, migration, and service management.  
<https://www.gooffice.ph/features/>

---

## See Auditability in GoOfficePH.

Review who acted, what changed, where it happened, and which organization was affected.

[gooffice.ph/platform/auditability/](https://www.gooffice.ph/platform/auditability/)