

Administration and governance features

Technical readers can scan the implemented capability. Everyone else can read what that capability changes in everyday work.

TECHNICAL CAPABILITY	WHAT IT MEANS FOR YOU
SCOPES	
Personal, My Organization, Reseller, and Platform Operations consoles	Show each person the tools that match their responsibility.
PEOPLE	
User search by name, email, tenant, domain, group, and status	Find the right account quickly even in a large platform.
Configurable tenant and domain search scope	Limit staff searches to the organization being managed.
Invite new and existing users	Add people without creating duplicate GoOfficePH accounts.
Membership invitation accept or reject	Let the invited person approve organization membership.
Tenant and domain join requests	Let an existing user request access to the right organization.
Pending membership and notification state	See which invitations or requests still need a decision.
Bulk CSV invitation and preview	Onboard many users after checking the data before provisioning.
Move users across owned domains	Keep organization structure accurate as teams change.
Account lifecycle controls	Activate, suspend, recover, or remove accounts through governed actions.
ROLES	
Role and granular permission assignment	Delegate work without granting unnecessary authority.
Protected platform administrator lifecycle	Require additional safeguards before changing highly privileged accounts.

Customer-facing capability register for the current GoOfficePH production experience. Availability can depend on role, organization policy, subscription, device, and deployment configuration.

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DOMAINS	
Domain ownership and readiness checks	Confirm the organization controls a domain before enabling dependent services.
Domain Mail and user placement	Keep addresses and users aligned with the organization's owned domains.
SERVICES	
Per-user and bulk app activation	Enable or extend services for one person or a selected population.
STORAGE	
Personal and pooled tenant storage allocation	Assign space where it is needed while retaining organization visibility.
WALLET	
Separate personal, tenant, reseller, and staff balances	Avoid charging the wrong owner for an action.
CREDITS	
Bulk credit allocation and service extension	Fund or renew many eligible users through one controlled workflow.
TENANTS	
Searchable tenant portfolio	Find an organization and open its current operating details quickly.
Tenant statistics, domains, users, storage, services, and requests	Understand an organization before taking administrative action.
QUEUES	
Approvals, support, CRM, import, and operational work queues	Bring pending staff work into focused review areas.
SECURITY	
Recent re-authentication for sensitive actions	Confirm identity before high-impact administration.
AUDIT	
Administrative activity capture	Keep a record of who changed users, roles, domains, services, or policy.
REPORTS	
Role-appropriate online and downloadable reports	Give each responsibility the operational visibility it needs.

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